

Government Aizawl North College

ANALYSIS OF STUDENT SATISFACTION SURVEY (SSS)

2018-2019

Student Satisfaction Survey (SSS) regarding 'Teaching – Learning and Evaluation' is made compulsory by NAAC (National Assessment and accreditation council) to be conducted by affiliated colleges in which students are given a chance to respond the questionnaires to express their opinion on teachers/faculty performances. The present report is a summary of the satisfaction and engagement of students from the Government Aizawl North College between July 2018 and June 2019. This main objective of the survey is to determine the level of student satisfaction in the overall learning process with regards to faculty performances in the Government Aizawl North College.

Parameter:

The IQAC, Government Aizawl North College adopted 'Student Satisfaction Survey (SSS) prepared by NAAC (National Assessment and accreditation council) http://www.naac.gov.in/docs/Apply%20now/SSS-Questinnaire_Students.pdf. Twenty one (21) parameters are outline so that students can assess the overall quality of 'Teaching-Learning and Evaluation' condition in the Government Aizawl North College. The first part of the survey includes A,B,C,D,F set of questions pertaining to age, gender, course of study and subject of study.

Data Collection:

Hard copies of questionnaires are randomly distributed to students by the IQAC committee members during July 2018- June 2019. Proper instructions are given to fill up the questionnaires sheet to students. Additional spaces are provided so that student can assess the quality of syllabus content, college library, co-curricular activity, classroom teaching and internet facility. The sample size of the questioners distributed to over 145 students. Students' response measured through the scale of questionnaires on adapted on a 5 point liker scales – 4, 3, 2, 1, and 0.

Major finding

The student feedbacks are collected, compiled and analyzed by the IQAC committee. Base on the result of the feedbacks, major issues were identified and appropriate suggestions along with recommendations are put forward by the IQAC committee for further improvement and implementations.

Overall, students in the government of aizawl North College are found satisfied with their study experience, with an average reported student satisfaction score of 4.21 on a scale from 1 to 5. In addition to overall satisfaction with their study experience, students also rated their

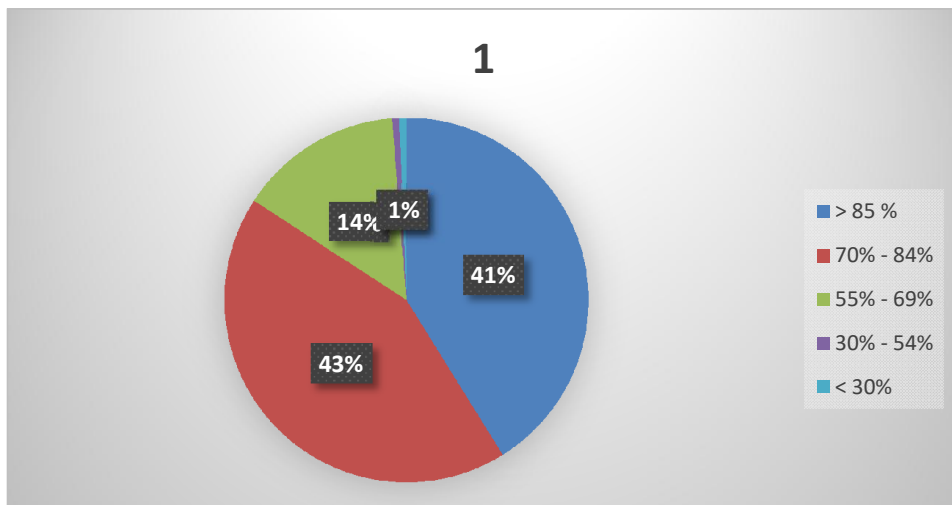
experience high in terms of admission process (4.05), student-teacher interactions (4.00), quality of programme (3.99), student diversity (3.95), quality of student life (3.93), career development (3.93), level of difficulty (3.93), campus infrastructure (3.88), with a few points of improvement as well with regards to the cost of living (3.64) and scholarships and funding (3.55).

Suggestion:

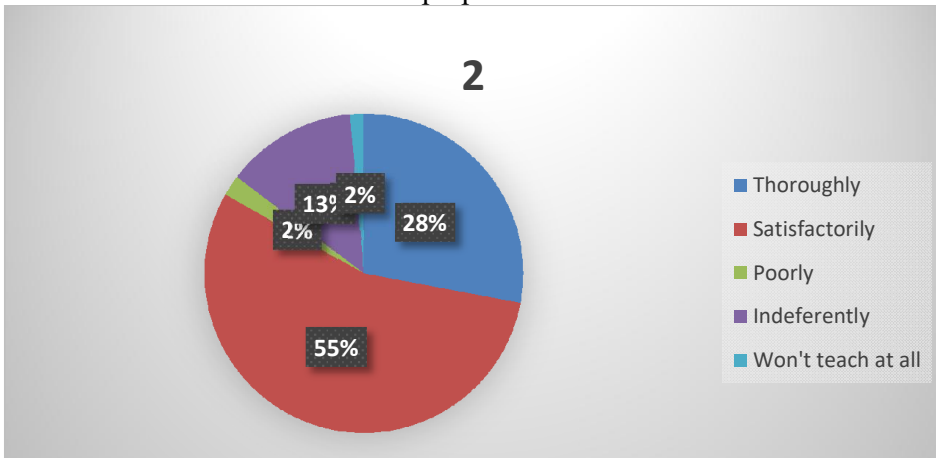
It is believed that academic satisfaction is one of the important factors for the academic progress of students and their willingness and motivation to continue their studies that will ultimately affect their future career.

The results for the Student Satisfaction Survey (SSS) July 2018- June 2019 are presented here.

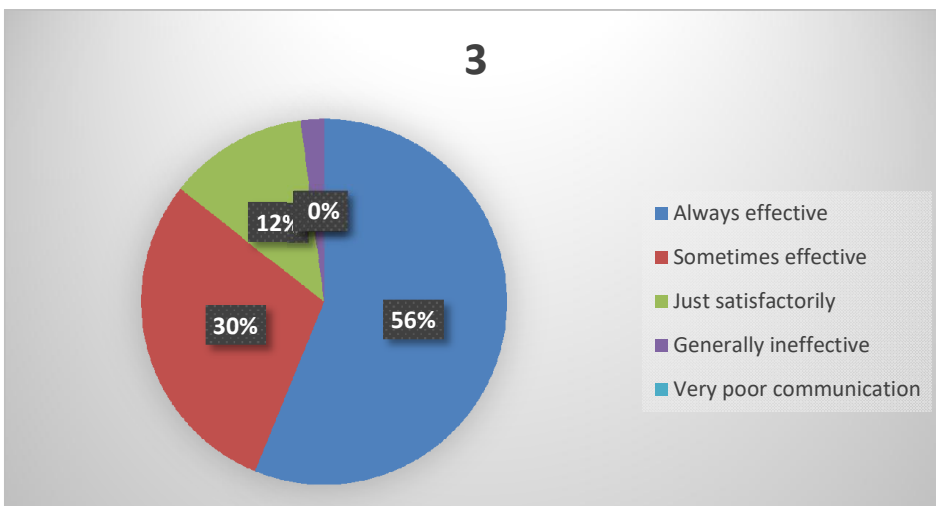
1. How much of the syllabus was covered in the class?



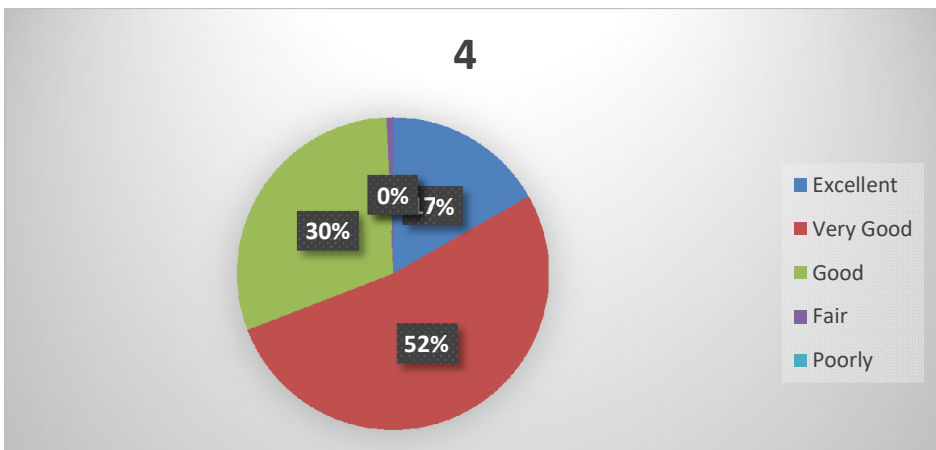
2. How well did the teachers prepare for the classes?



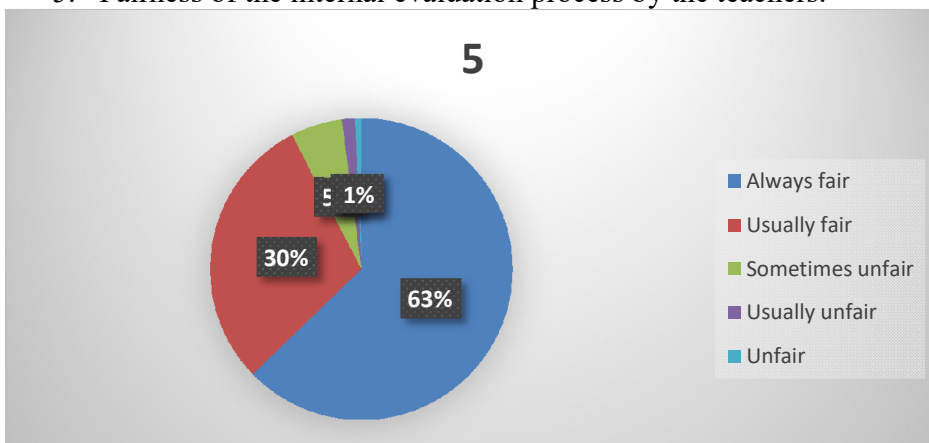
3. How well were the teachers able to communicate?



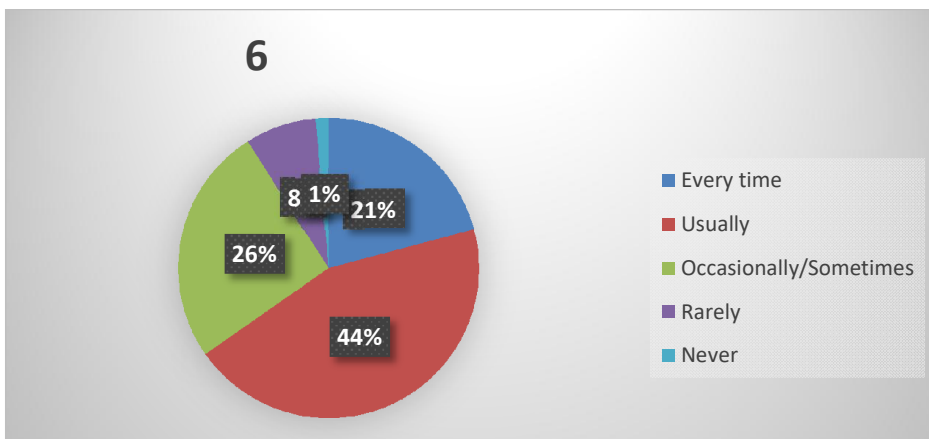
4. The teacher's approach to teaching can best be described as



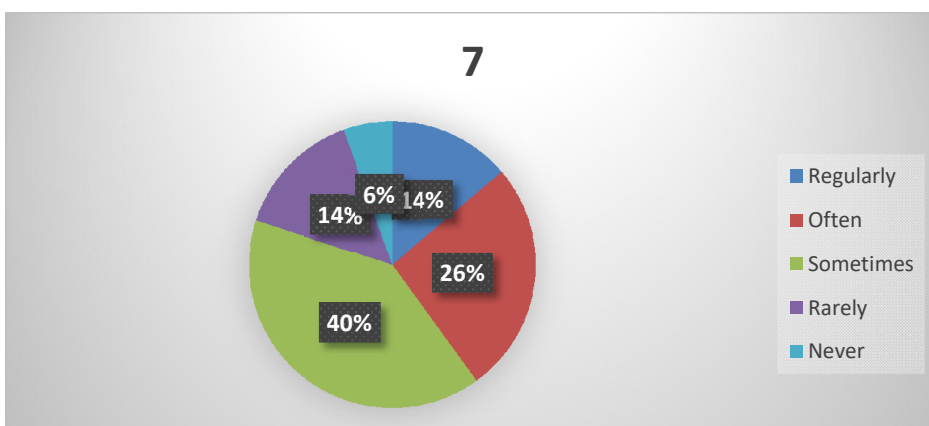
5. Fairness of the internal evaluation process by the teachers.



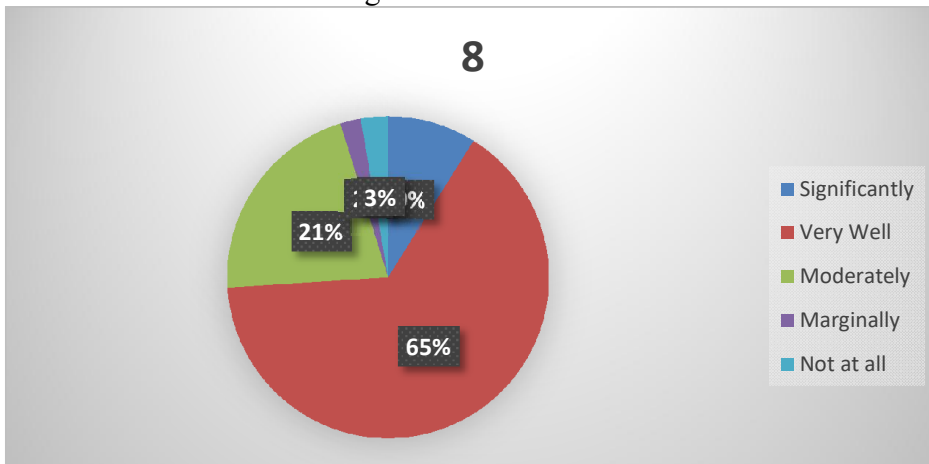
6. Was your performance in assignments discussed with you?



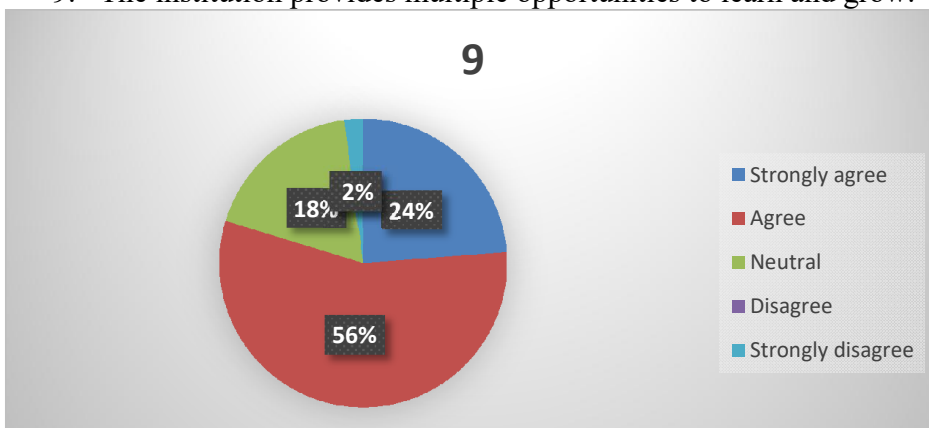
7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.



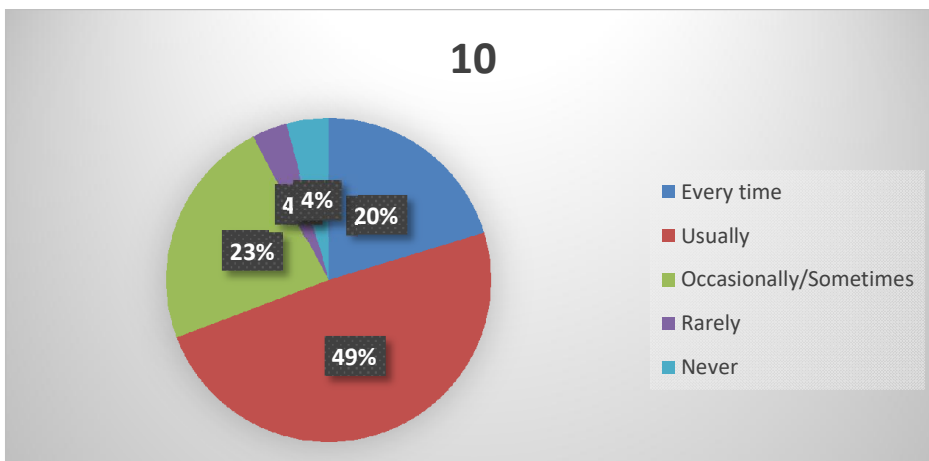
8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth



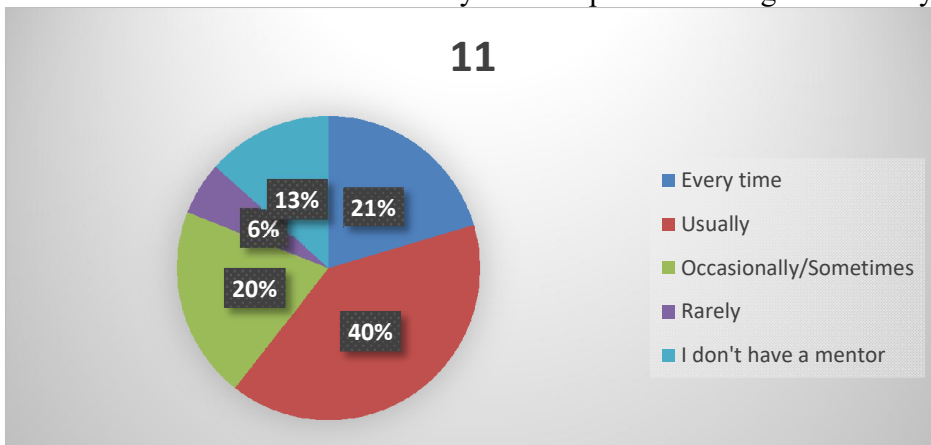
9. The institution provides multiple opportunities to learn and grow.



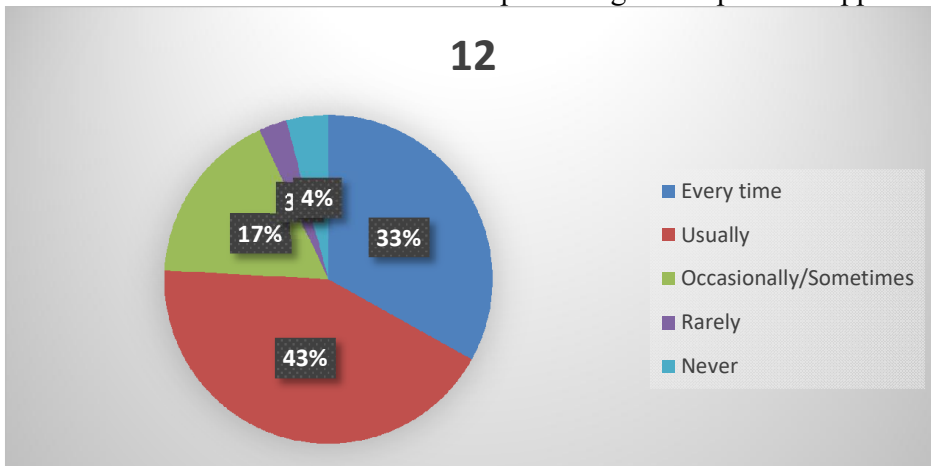
10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.



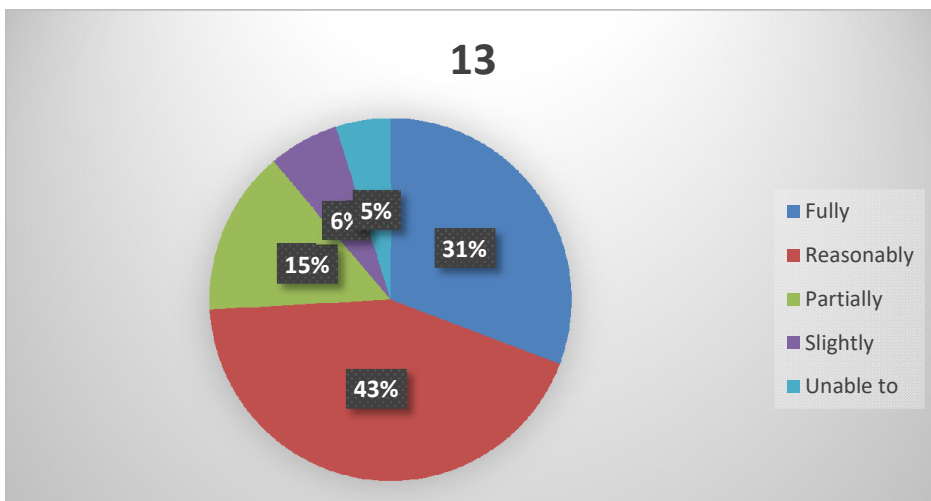
11. Your mentor does a necessary follow-up with an assigned task to you.



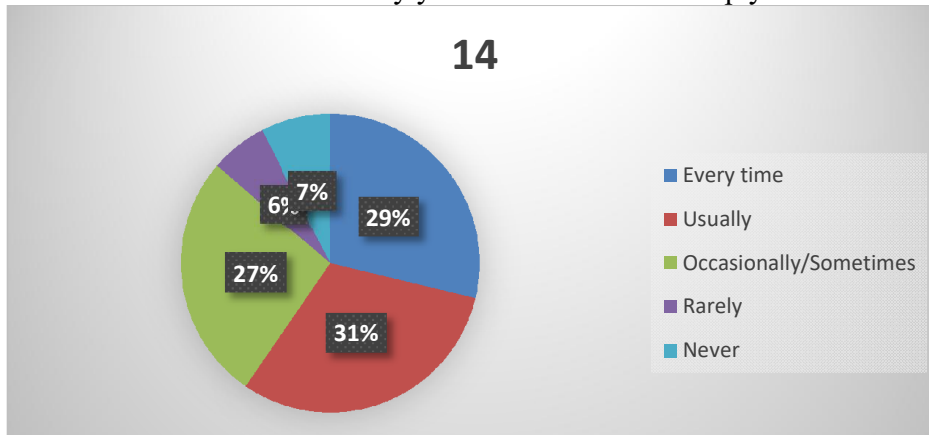
12. The teachers illustrate the concepts through examples and applications.



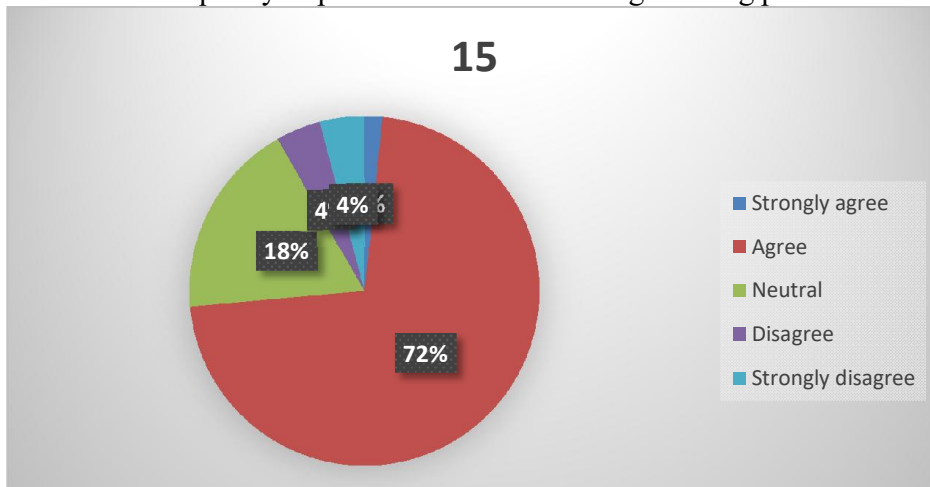
13. The teachers identify your strengths and encourage you with providing right level of challenges.



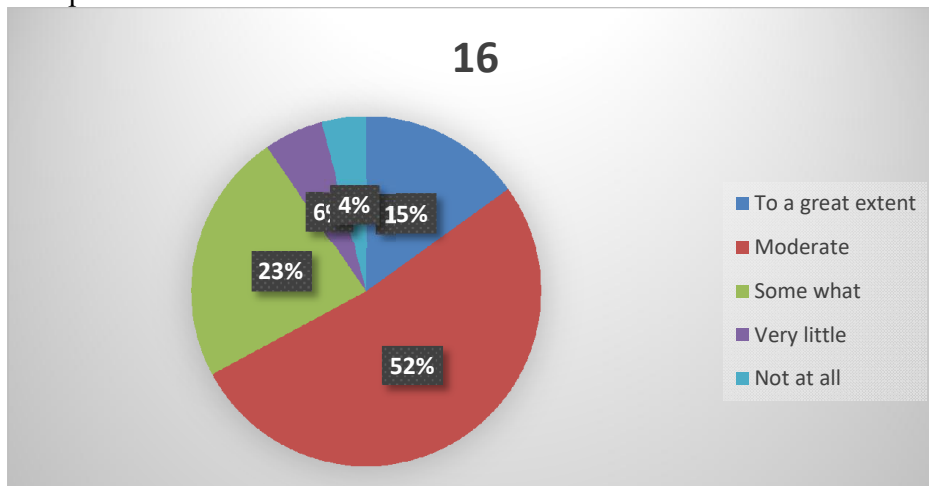
14. Teachers are able to identify your weaknesses and help you to overcome them.



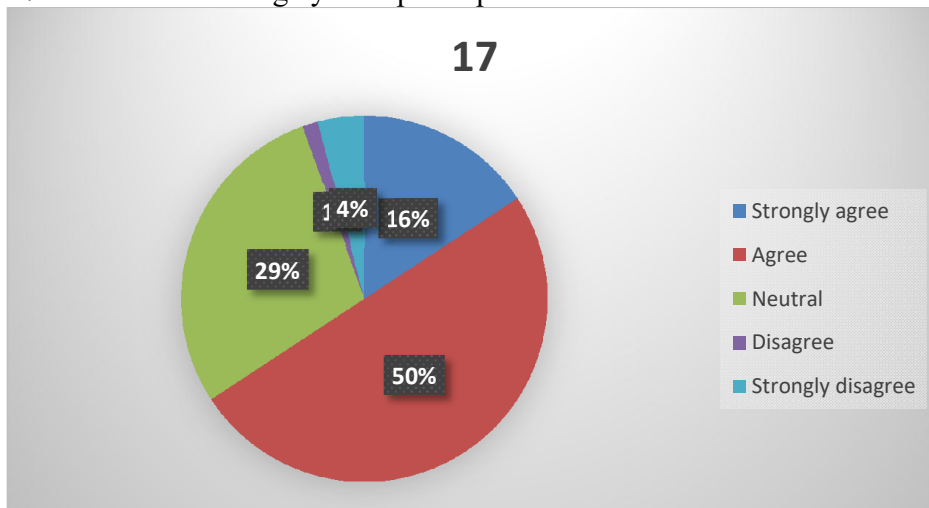
15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.



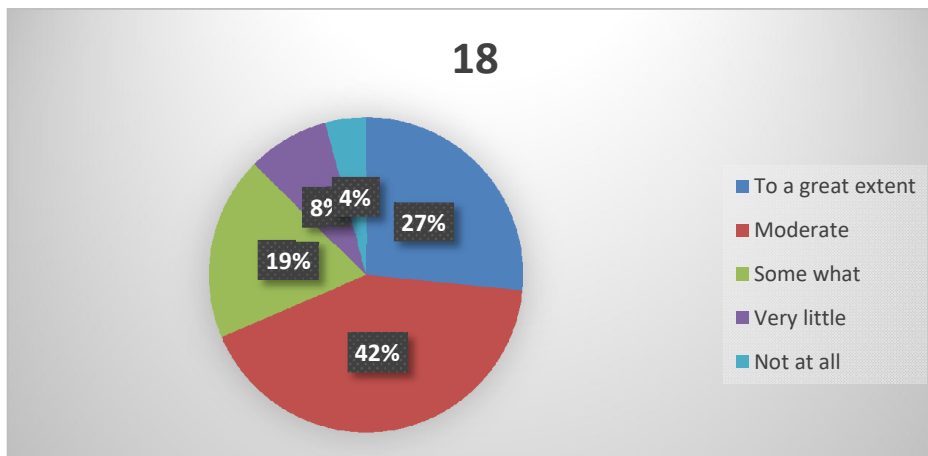
16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.



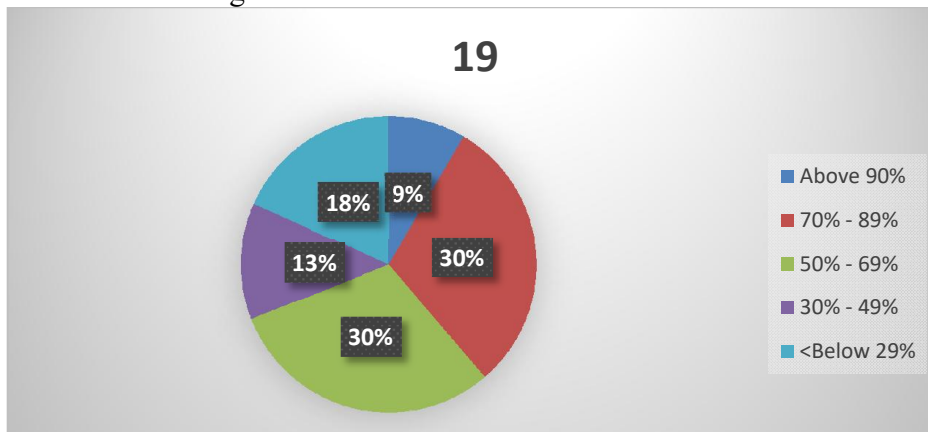
17. Teachers encourage you to participate in extracurricular activities.



18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.



19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.



20. The overall quality of teaching-learning process in your institute is very good.

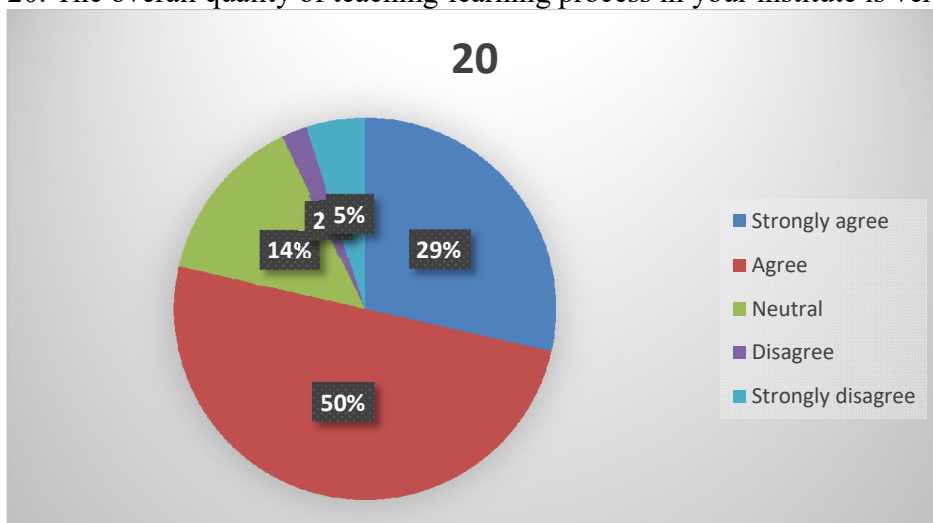


Table : Student Satisfaction Survey on Teaching Learning Process, Criterion II – Teaching–Learning and Evaluation

Question	Scale	Scale Value/Name	Percentage
1	4	> 85 %	41.14
	3	70% - 84%	43.04
	2	55% - 69%	14.56
	1	30% - 54%	0.63
	0	< 30%	0.63
2	4	Thoroughly	27.97
	3	Satisfactorily	55.24
	2	Poorly	2.10
	1	Indeferently	13.29
	0	Won't teach at all	1.40
3	4	Always effective	56.16
	3	Sometimes effective	29.45
	2	Just satisfactorily	12.33
	1	Generally ineffective	2.05
	0	Very poor communication	0.00
4	4	Excellent	16.78
	3	Very Good	52.35
	2	Good	30.20
	1	Fair	0.67
	0	Poorly	0.00
5	4	Always fair	62.76
	3	Usually fair	29.66
	2	Sometimes unfair	5.52
	1	Usually unfair	1.38
	0	Unfair	0.69

Question	Scale	Scale Value/Name	Percentage
6	4	Every time	20.83
	3	Usually	44.44
	2	Occasionally/Sometimes	25.69
	1	Rarely	7.64
	0	Never	1.39
7	4	Regularly	13.79
	3	Often	26.21
	2	Sometimes	40.00
	1	Rarely	14.48
	0	Never	5.52
8	4	Significantly	8.90
	3	Very Well	65.07
	2	Moderately	21.23
	1	Marginally	2.05
	0	Not at all	2.74
9	4	Strongly agree	23.78
	3	Agree	55.94
	2	Neutral	18.18
	1	Disagree	0.00
	0	Strongly disagree	2.10
10	4	Every time	20.28
	3	Usually	48.95
	2	Occasionally/Sometimes	23.08
	1	Rarely	3.50
	0	Never	4.20
11	4	Every time	20.42
	3	Usually	40.14
	2	Occasionally/Sometimes	20.42
	1	Rarely	5.63
	0	I don't have a mentor	13.38
12	4	Every time	33.10
	3	Usually	42.76
	2	Occasionally/Sometimes	17.24
	1	Rarely	2.76
	0	Never	4.14
13	4	Fully	30.77
	3	Reasonably	43.36
	2	Partially	14.69
	1	Slightly	6.29
	0	Unable to	4.90
14	4	Every time	28.77
	3	Usually	30.82
	2	Occasionally/Sometimes	26.71
	1	Rarely	6.16
	0	Never	7.53

Question	Scale	Scale Value/Name	Percentage
15	4	Strongly agree	1.65
	3	Agree	71.90
	2	Neutral	18.18
	1	Disagree	4.13
	0	Strongly disagree	4.13
16	4	To a great extent	15.07
	3	Moderate	52.05
	2	Some what	23.29
	1	Very little	5.48
	0	Not at all	4.11
17	4	Strongly agree	15.75
	3	Agree	50.00
	2	Neutral	28.77
	1	Disagree	1.37
	0	Strongly disagree	4.11
18	4	To a great extent	26.57
	3	Moderate	41.96
	2	Some what	18.88
	1	Very little	8.39
	0	Not at all	4.20
19	4	Above 90%	8.45
	3	70% - 89%	30.28
	2	50% - 69%	30.28
	1	30% - 49%	12.68
	0	<Below 29%	18.31
20	4	Strongly agree	28.57
	3	Agree	50.00
	2	Neutral	14.29
	1	Disagree	2.14
	0	Strongly disagree	5.00