

Government Aizawl North College

ANALYSIS OF STUDENT SATISFACTION SURVEY (SSS) 2019-2020

Student Satisfaction Survey (SSS) regarding 'Teaching – Learning and Evaluation' is made compulsory by NAAC (National Assessment and accreditation council) to be conducted by affiliated colleges in which students are given a chance to respond the questionnaires to express their opinion on teachers/faculty performances. The present report is a summary of the satisfaction and engagement of students from Government Aizawl North College between July 2019 and June 2020. This main objective of the survey is to determine the level of student satisfaction in the overall learning process with regards to faculty performances in Government Aizawl North College.

Parameter: The IQAC, Government Aizawl North College prepared questionnaire of Student Satisfaction Survey (SSS) based on the existing questionnaire provided by NAAC and uploaded in the website.
https://docs.google.com/forms/d/e/1FAIpQLScAxVJMDE7owujZpvh5GinMk987TSi-8aUP7JZp_9lpqrIMw/viewform?usp=sf_link

Twenty four (24) parameters are outlined so that students can assess the overall quality of 'Teaching-Learning and Evaluation' condition in Government Aizawl North College. The first part of the survey includes A,B,C,D,F set of questions pertaining to age, gender, course of study and subject of study.

Data Collection and Methodology: Questionnaire is created in Google forms and the link is given to the students during July 2019- June 2020. Proper instruction to fill up the questionnaire sheet is given to the students. Additional spaces are provided so that students can assess the quality of syllabus content, college library, co-curricular activity, classroom teaching and internet facility. About 2/3rd of the students responded to the Questionnaire.

Major finding The student feedbacks are collected, compiled and analyzed by the IQAC committee. Based on the result of the feedbacks, major issues were identified and appropriate suggestions along with recommendations are put forward by the IQAC committee for further improvement and implementations.

Overall, students in the government of Aizawl North College are found satisfied with their study experiences in the college. 70 percent of the students found the syllabus is covered properly. 65 percent of the students are quite satisfied with the process and strategies of teachings imparted by the teachers. 67 percent of the students are found satisfied with the institutions various curriculum and initiatives on teaching and learning. 60 percent of the students responded positively regarding mentor-mentee programme introduced by the institution in their overall performances. 68 percent of the students believed the institution's learning process is student centric and that students' participation in the development and quality improvement of the institution is encouraged. 60 percent of the students think that the teachers encouraged co-curricular activities and initiates programmes on soft skills, life skills and employability skills. Most of the Students found their learning process to be greatly hampered by the pandemic.

Suggestion: It is believed that academic satisfaction is one of the important factors for the academic progress of students. The pandemic has immensely affected the teaching-learning process of the students and the teachers as well. New techniques and platforms are adopted to impart knowledge and learning. Both the teachers and the students need to update and equip themselves with modern technologies and knowledge to tackle the various hurdles both are facing during this difficult time, so that teaching and learning process in the institution may progress smoothly.



(Prof. S. HAUKHANLIAN MATE)

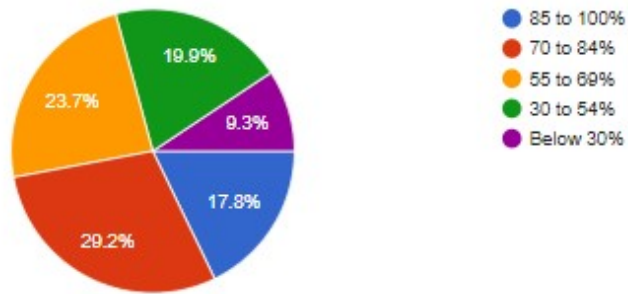
Principal

Principal
Govt. Aizawl North College
Aizawl : Mizoram

The results for the Student Satisfaction Survey (SSS) July 2019- June 2020 are presented here.

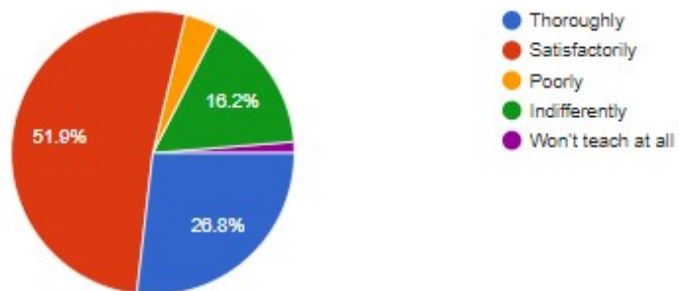
1. How much of the syllabus was covered in the class?

236 responses



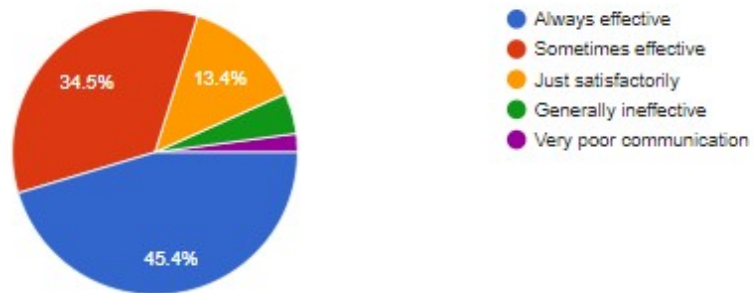
2. How well did the teachers prepare for the classes?

235 responses



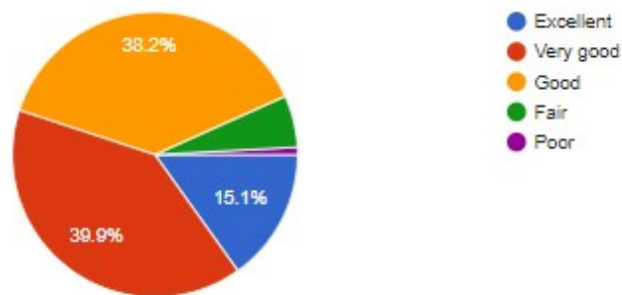
3. How well were the teachers able to communicate?

238 responses



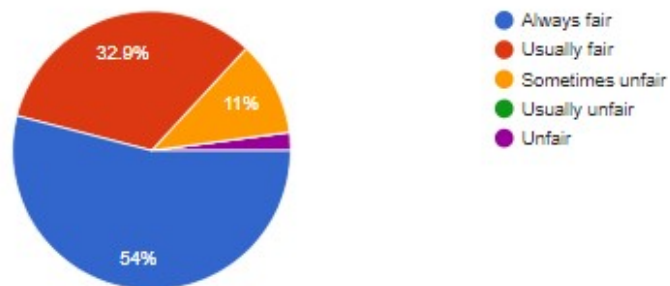
4. The teacher's approach to teaching can best be described as

238 responses



5. Fairness of the internal evaluation process by the teachers.

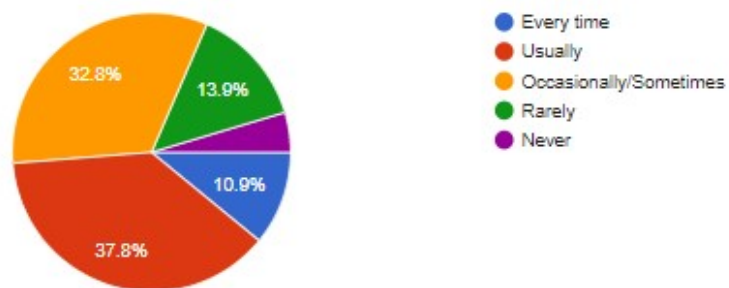
237 responses



6. Was your performance in assignments discussed with you?

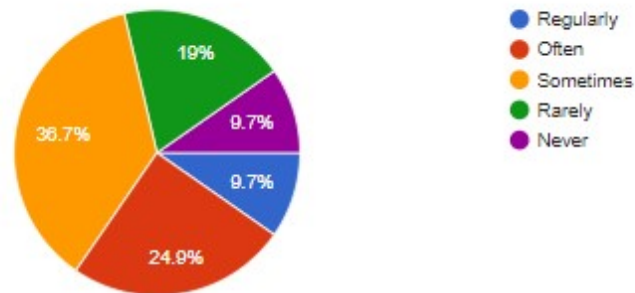


238 responses



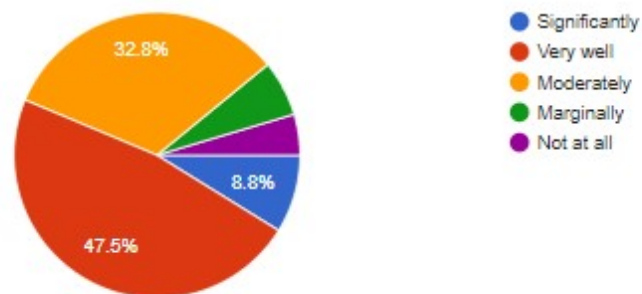
7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

237 responses



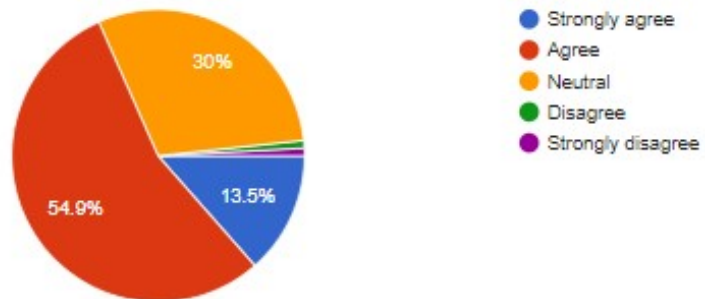
8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

238 responses



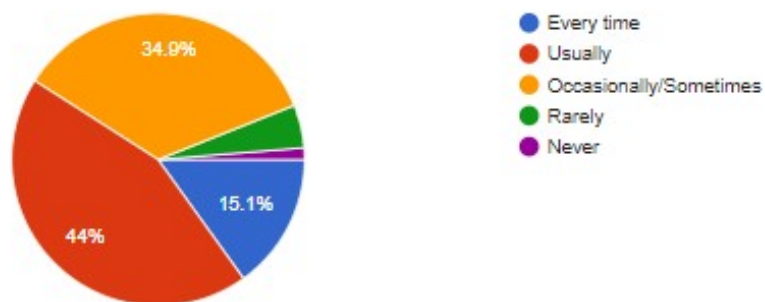
9. The institution provides multiple opportunities to learn and grow.

237 responses



10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

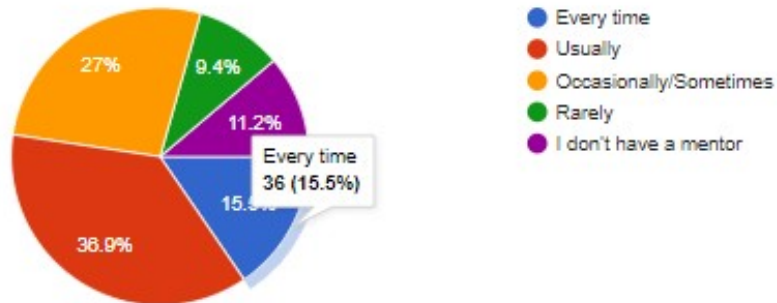
232 responses



11. Your mentor does a necessary follow-up with an assigned task to you.

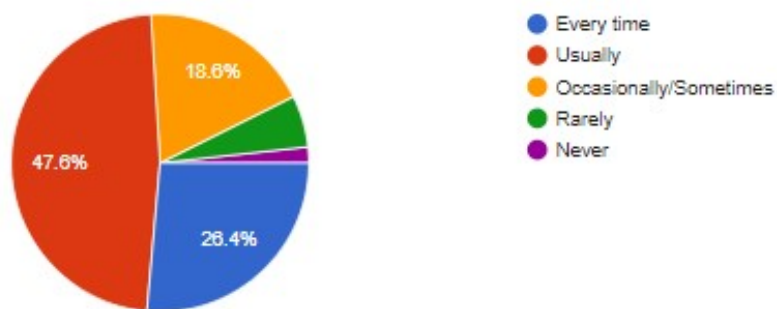


233 responses



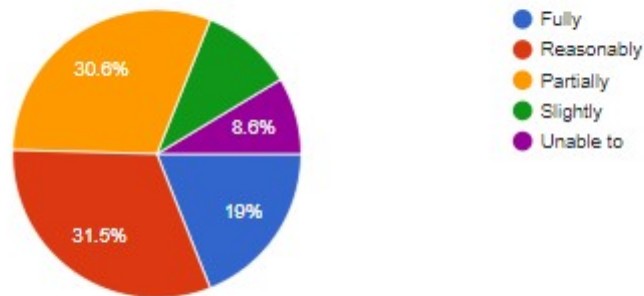
12. The teachers illustrate the concepts through examples and applications.

231 responses



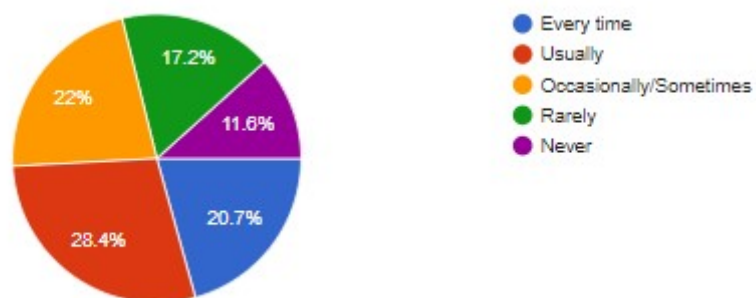
13. The teachers identify your strengths and encourage you with providing right level of challenges.

232 responses



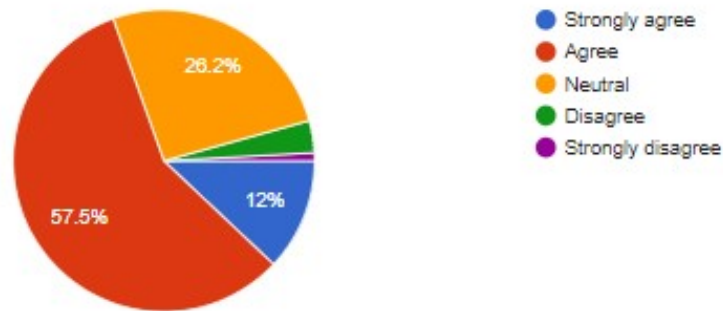
14. Teachers are able to identify your weaknesses and help you to overcome them.

232 responses



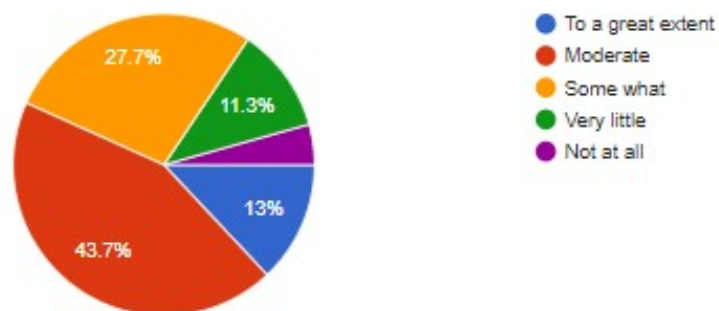
15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

233 responses



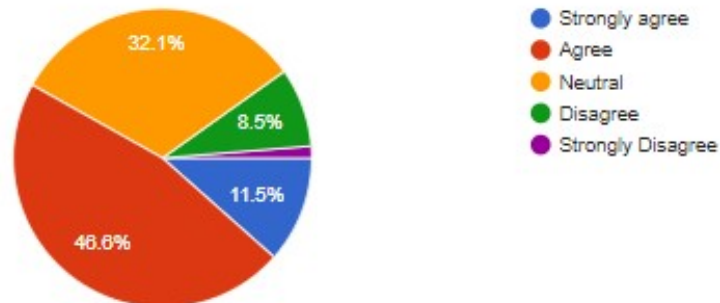
16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

231 responses



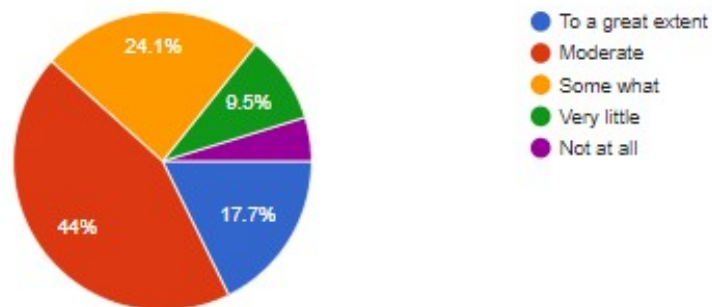
17. Teachers encourage you to participate in extracurricular activities.

234 responses



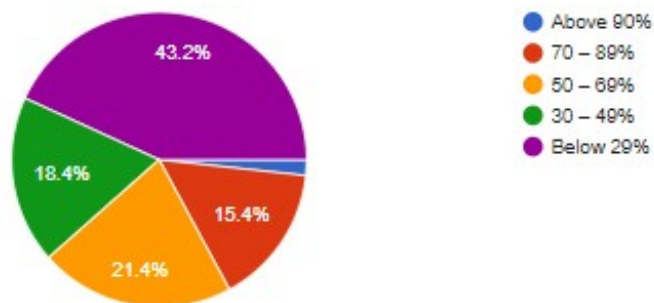
18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

232 responses



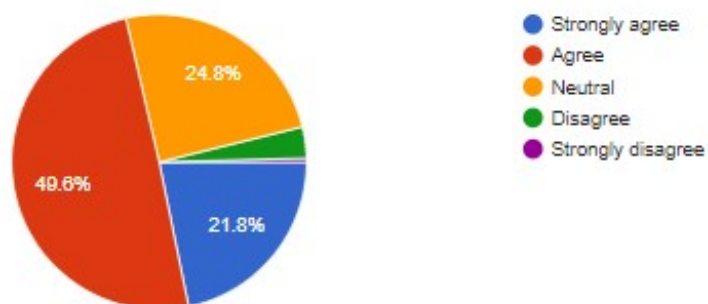
19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

234 responses



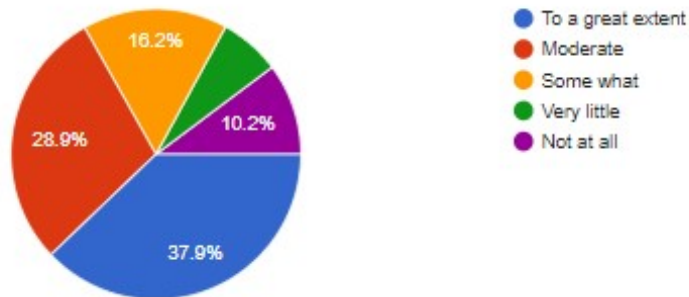
20. The overall quality of teaching-learning process in your institute is very good.

234 responses



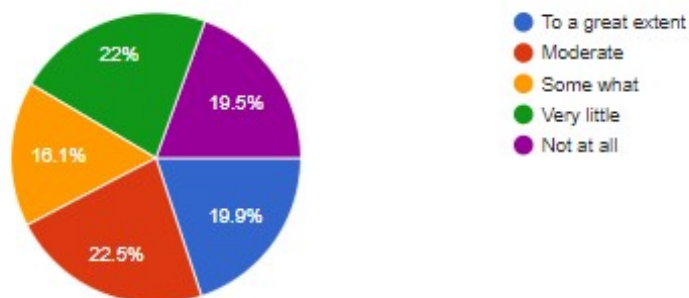
21. Face problems in study due to the pandemic Covid-19?

235 responses



22. Pandemic Covid-19 effect mental health?

236 responses



23. Frequent postponements of end term exam effects preparation for exam.

232 responses

