STUDENTS’ GRIEVANCE REDRESSAL CELL UNDER IQAC

It is good to air grievances rather than brushing them under the carpet. The college is having its own Grievance Redressal system through the supervision of the Principal and Anti-Ragging and Equal opportunity Cell. The Anti-Ragging Cell and Equal opportunity Cell put up Box from 2nd March 2014. Students are encouraged to report if they have any complaint. Anyone with genuine grievances may approach the Anti-Ragging and Equal opportunity Cell in person. In case the person is unwilling to appear in person, (due to privacy) he/she is encouraged to drop her/his grievance in the letterbox provided in the second floor (right next to the Faculty Room entrance) of the Govt.Aizawl North College. Students can also submit their grievances through email govtanc@yahoo.com.

The function of Anti-Ragging and Equal opportunity Cell is to look into the complaints lodged by any student with regards to the following points:-

a). Academic.
b). Non-Academic.
c). Grievance related to Assessment.
d). Grievance related to Victimization and Ragging.
e). Grievance related to Attendance.
f). Grievance related to charging of fees.
g). Grievance regarding conducting of Examinations.
h). Harassment by colleague students or the teachers etc.
i) Sexual Harassment - any kind of physical or mental harassment.

The college under the supervision of the Principal, Equal opportunity Cell and Anti-Ragging Cell takes these issues very seriously. All concerned departments are being informed and solved the problems regarding the welfare and grievances of the students. Students and the teachers have the right to see everyone give their best.

Newly admitted students are informed that any form of Ragging is a crime according to the Judgment of Supreme Court, 8th May 2009. Victims of ragging are also encouraged to lodge complaints against the culprit. The college also appointed and entrusted each class representatives (a male and a female student) to form Anti-Raging Squad with the co-ordination of the Students’ Union. The main objective of “Anti-Ragging Cell”, “Equal opportunity Cell”, “Anti-Raging Squad” and “Students’ Union” is to monitor that the college campus is ragging free as well as maintain a harmonious educational and social atmosphere in the college premises. The Anti-Ragging Cell put up a number of signboards to instruct students that Ragging in the college premises is strictly forbidden.
Due to the joint efforts made by “Anti-Ragging Cell”, “Equal opportunity Cell”, “Anti-Raging Squad” and “Students’ Union”, the Government Aizawl North College is so far a free ragging campus. We have not received grievances from the students except on internal mark calculations.

Dear Student,

If you have a grievance and wish to complain because of a decision or action taken by the college or your classmates, or regarding class room teaching, class room management, sexual harassment, completion of syllabus, teaching methods etc, please lodge your complaints if and when they arise. The College grievance Redressal cell under “Anti-Ragging Cell” and “Equal opportunity Cell will convene meetings immediately and take steps to redress the grievance.

For Online user, please send filled feedback to email govtanc@yahoo.com. For further details please visit www.ganc.mizoram.

The following staff members are in charge of Student Grievances for 2014-2017. All specific grievances issues related

**EQUAL OPPORTUNITY CELL**

Chairman: Mrs Saroj Laldinpuii  
Secretary: Mrs Lalrinpuii  
Members: Mr. Lallura Zote  
Dr. Lalhmingliani Ralte  
Mr. K.Lalthanzama  
Mrs Chuauzikpuii

**ANTI- RAGGING CELL**

Chairman: Mr. C.Vanlalvuana  
Secretary: Mrs J.Lalhriatpuii  
Mrs Thanchhingi Hmar  
Mr Benjamin Lalduhawma

Please report women related grievances to Women Development Cell. The committee is informed to take care of any form of women’s grievances. In case your grievance is personal, you are encouraged to drop your grievance in the letterbox provided in the second floor (right next to the Faculty Room entrance) of Govt. Aizawl North College. The Women Development Cell will take care of your grievance immediately. The Women Development Cell plans to conduct a research based survey on the position and welfare of female students from rural areas who came to Aizawl town as a choice of their studies.

Chairman: Dr. Lalzarmawii  
Secretary: Mrs Zodinsangi